

Date 17th March 2020

Dear Parents,

Re: KCA response to Coronavirus Pandemic.

Please forgive this general letter but we wanted to keep you abreast of the situation at KCA. I am sure you appreciate we want to contact everyone as soon as possible about what we are doing to support people using our services during the current crisis. I know Ilias has written to you all about the measures that the staff are undertaking and how we are ensuring that your child or young person is best protected.

We are using NHS England, The World Health Organisation, local and national government information and advice to inform our actions and responses. We are also liaising with Harrow council, local government and our health colleagues to keep them updated in relation to our activities.

Recently we have had several members of staff who have been advised by NHS 111 to self-isolate as they are displaying some of the symptoms of the Coronavirus. At this time no staff members have been confirmed as having the virus.

We are carrying out all necessary cleaning protocols and will be closing KCA for two days to enable further deep clean of all areas. We will be closed today 17th March and tomorrow 18th of March. We are aiming to resume services on Thursday 19th March. In addition staff are wearing personal protective equipment when supporting your child/young person should they require personal care.

We want to assure you that the health and welfare of everyone we support at KCA is our highest priority. We will provide updates to you as soon as we have more clarification from the council and advice from the government.

Please feel free to ring KCA on 0208 420 2300 if you need further information.

Yours sincerely,

Sanchia Lyon
Associate Director for Children and Family Services

